

## REQUEST FOR SMS BANKING SERVICE AMENDMENT/CANCELLATION

| Date:   |                         |  |  |  |
|---|-------------------------|--|--|--|
| The Manager   |                         |  |  |  |
| Interbank Aruba N.V. Ltd.   |                         |  |  |  |
| APPLICANT'S DETAILS (PLEASE USE BLOCK LETTERS)  |                         |  |  |  |
| SURNAME:  |                         |  |  |  |
| NAME(S):  |                         |  |  |  |
| NIN/VALID PASSPORT NO:  |                         |  |  |  |
| E-MAIL ADDRESS: (maximum 35 characters)   |                         |  |  |  |
| I hereby request the Bank to amend my SMS Banking Service as per instructions below:  NEW INFORMATION |                         |  |  |  |
| Change mobile phone number  |                         |  |  |  |
| Old number  | New number              |  |  |  |
| Mobile Network Operator   |                         |  |  |  |
| From  | То                      |  |  |  |
| Airtel Cable & Wireless   | Airtel Cable & Wireless |  |  |  |
| Change Account Number to be debited   |                         |  |  |  |
| From  | То                      |  |  |  |
| Addition of account number  |                         |  |  |  |
| Cancel the service  |                         |  |  |  |
| Reasons:  |                         |  |  |  |

## **SMS Alerts**

**Customer-based Alerts** 

Expiring Term Deposit/s

Failed Loan Installment

Account-based Alerts (Kindly list down the account number next to the alert you wish to receive)

| Alerts                      | Account Number |
|-----------------------------|----------------|----------------|----------------|----------------|----------------|
| Credit Transaction          |                |                |                |                |                |
| Failed Standing Instruction |                |                |                |                |                |
| Failed Direct Debit         |                |                |                |                |                |
| Returned Cheque             |                |                |                |                |                |
| Overdraft Expiry Date       |                |                |                |                |                |

| I hereby confirm that the above information is true, accurate and comple performed through my registered mobile phone number. | te and acknowledge that I shall be solely responsible for all transactions |  |
|---|--|--|
| (S)   |  |  |
|   |  |  |
| FOR BANK  | ( USE ONLY   |  |
| Date:   | Customer Number:   |  |
| Time received:  |  |  |
| Phone Number Confirmation (Call customer's mobile phone):   |  |  |
| Signature confirmed by:   | (S)  |  |
| Checked by: Name:   |  |  |
| (S)   | BU:  |  |
| CARDS AND REMOTE CHANNEL BU   |  |  |
| Processed by: Name:   | (S)  |  |
| Verified by: Name:  | (\$)   |  |